



**SHIPS CLASSIFICATION MALAYSIA**

**SCM CIRCULAR**

**TO SHIPOWNERS, SHIPYARDS, MASTERS,  
AGENTS AND RELEVANT INTEREST PARTIES**



**QUALITY MATTERS**

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**TITLE**

**NON AUTHORIZED SERVICE AGENT FOR SURVIVAL  
SYSTEMS INTERNATIONAL – (TECHNO FIBRE)**

1. The maker of single capsule lifeboat normally known as Brucker and Whittaker, **Survival Systems International (SSI)**, has announced that **Techno Fibre** is not their authorized agent (service provider) for their manufactured lifeboat. Hence, Techno Fibre is not approved by SSI to service, maintain or refurbish any of their lifeboat. Techno Fibre has not received any training and access to equipment, spare part or engineering support from SSI.
2. Hence, SCM may reject the lifeboat maintenance and refurbish service rendered by Techno Fibre on behalf of SSI. Shipowner having lifesaving appliance manufactured by SSI, needs to send their equipment for maintenance/service by approved agent as appointed by SSI.
3. Further enquiry with regards of this matter can be bring forward to equipment manufacturer as below:

Captain George Beatty  
Survival System International  
SSI Head Office  
34140 Valley Center Road  
P.O. Box 1855  
Valley Center, California 92082  
Phone : 760-749-6800  
Fax : 760-749-6804  
Email : hq@ssivc.com  
Website: www.survivalsystemsinternational.com